

This Street Card is a resource guide for the people on the street or who do not have housing. All of the following programs help homeless people directly. If an address is listed, they also accept walk-ins.

This document is now on-line @ **neoch.org** and **helpinthecl.org**

Please make as many copies as you need.

THIS CARD IS FREE!! Feel Free to Make Copies

This card was made by the
NORTHEAST OHIO COALITION FOR THE HOMELESS (NEOCH)
 For a few copies of the Street Card please call NEOCH (216)432-0540.
 NEOCH publishes a number of Street Cards. Go to **neoch.org** to
 print out the Veterans, Family, and Spanish Street Cards.

#'s on left correspond to Bus Route Assistance on Page 10

Y= facility is fully accessible to physically disabled

H= facility has an individual able to speak Spanish (Se Habla Español)

REVISED FEB 2020



RE-ENTRY PROGRAMS & SERVICES

Re-Entry Programs & Services	Address	Phone
Open Door Program - Prison Re-Entry, Housing and Treatment		216-431-2018 Press 1 to leave message
NorthStar Neighborhood Re-Entry Resource Center	1834 E 55th St.	216-881-5440
Community Based Correctional Facility (CBCF)	divert eligible males convicted of a felony from the state prison system	216-202-1017
Cuyahoga County Office of Re-Entry		216-698-3437
Towards Employment	1255 Euclid Ave. Suite 300	216-696-5750



UTILITIES

Utility Assistance	Address	Phone	Day/Time	Y/H
Energy Conservation Programs	2999 Payne Ave, Suite 208 No appointment needed	216-325-1149	M-F 8:30am - 4pm	H
Utility Assistance Programs		216-350-8008	By appointment only No walk ins	H



IMPORTANT NUMBERS

Important Phone Numbers/Hotlines	Phone	Y/H
Police, Fire, EMS/Ambulance	911	H
Rape Crisis Center Hotline - local	216-619-6192 or 440-423-2020	H
Poison Information Center	1-800-222-1222	H
AIDS Task Force - local	216-621-0766	H
Alcohol and Drug Addiction Mental Health Board	216-241-3400	H
Bellefaire Hotline for Runaway and Homeless Teens Youth (21 & Under)	216-570-8010	H
Cleve Food Bank/ODJFS Benefits/Food Assistance	216-738-2067	H
Cleveland Metropolitan School (Project ACT Homeless children and youth project for school district)	216-838-0210 1-800-961-1990	H
Community Re-Entry	216-696-2715 x238	H
LGBT Center Cleveland	216-651-5428	
LGBT National Hotline	1 888 843-4564	
Legal Aid – Tenant Information Line	216-861-5955	H
Cleveland Department of Aging	216-664-2833	
Cuyahoga County Benefits Application Hotline (Childcare, Food, Medical, Ohio Works First, PRC)	1-844-640-6446 or benefits.Ohio.gov	
First Call for Help (social service referral)	211 or 216-436-2000	H
Human Trafficking Hotline	1-888-373-7888	
Identification Crisis Collective for Birth Cert & State ID's	216-631-4741 x300	
Mobile Crisis Team/Suicide Hotline/ Mental Health	216-623-6888	H
National Missing & Exploited Children	1-800-843-5678	H
National Runaway Switchboard (Text 66008)	1-800-786-2929	
Northeast Ohio Coalition for the Homeless	216-432-0540	H
North Star Re-Entry Resource Center	216-881-5440	
Cuyahoga Office of Homeless Services	216-420-6844	
Project Star (Sex Trafficking Hotline – local)	855-431-7827	
Regional Transit Authority (RTA)	216-621-9500	H
Social Security Administration	1-800-772-1213	H
WIC Women, Infants, & Children	216-957-9421	H
Witness / Victim Service Center	216-443-7345	H
Child Abuse & Neglect Hotline - local	216-696-5437	H
Child Help - Child Abuse National Hotline	1-800-422-4453	
Domestic & Family Violence - local	216-391-4357	H
Elder & Disabled Abuse Hotline - local	216-420-6700	H
Trans Lifeline	877-565-8860	H
Safe at Home Program - Victims of stalking, DV (Address Confidentiality Program)	216-443-7345	
Planned Parenthood of Cleveland	216-851-1880	
Civil Rights Commission	212-787-3150	



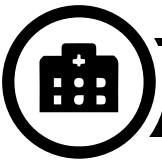
MENTAL HEALTH

Mental Health Services	Address	Phone	Y/H
Mobile Crisis Team/Suicide Hotline Mental Health Referral		216-623-6888 (hotline) 216-623-5555 (referral)	H
Cleveland Clinic Stephanie Tubbs Jones Health Center	13944 Euclid Ave	216-767-4242	H
Care Alliance Behavioral Health Centers - Medical, Dental and Behavioral Health	1530 St. Clair; 2916 Central; 6001 Woodland; 1795 W. 25th 2nd floor	216-781-6724 for all clinics	Y
Murtis Taylor Multi-Service Center	13411 Union Ave	216-283-4400	H
St. Vincent Charity psychiatric ER	2351 E 22nd St	216-363-2538	H
ADAMHS Board Mental Health, Alcohol, and Drug Treatment Referrals		216-241-3400 x825 or 216-241-3400 x819	



COUNSELING

Counseling Services	Address	Phone	Y/H
Applewood Centers, Inc.	3518 W 25th St	216-741-2241	H
Battered Women/Domestic Violence Hotline		216-391-4357	H
Catholic Charities Services Chemical Dependency Counseling		216-391-2030	H
Center for Families & Children Hispanic Behavioral Health	5209 Detroit Ave	216-651-2037	H
Cleveland Rape Crisis Hotline	1228 Euclid Ave #200	216-619-6192	H
May Dugan Center Must attend orientation	4115 Bridge Ave Bring proof of address, income, insurance (if you have it)	216-631-5800 Orientation on M, T, Th 10 am Wed 4pm	H
MomsFirst Case management & home visiting services for pregnant moms	75 Bethel Court	216-664-4194	
Murtis Taylor Counseling	3010 Project Ave	216-283-4400	
Spanish American Committee	4407 Lorain Ave	216-961-2100	H
24 Hr On Call Nurses	Cleveland Clinic	216-442-0310	
24 Hr On Call Nurses	MetroHealth	216-778-7878 after 5pm	



HEALTH CLINIC

Health Clinic	Address	Phone	Y/H
Collinwood Health Center	15322 St. Clair	216-851-1500	Y
Care Alliance Health Centers, Medical, Dental and Behavioral Health	1530 St. Clair; 2916 Central; 6001 Woodland; 1795 W. 25th 2nd floor	216-781-6724 for all clinics	Y H
Circle Health Services	12201 Euclid	216-721-4010	Y
J. Glen Smith Health Center	11100 St. Clair	216-957-5600	Y
MetroHealth Express Care Walk In Clinic	Several locations; call for nearest	216-957-1680	Y
MetroHealth Medical Center	2500 MetroHealth Dr	216-778-7800	Y H
NEON Hough Health Ctr	8300 Hough Ave	216-231-7700	Y
McCafferty Health Ctr	4242 Lorain Ave	216-957-4848	Y
CC Steph. Tubbs Jones	13944 Euclid Ave	216-767-4242	Y H
St. Vincent Charity Medical Center	2351 East 22nd St.	216-861-6200	Y H
Superior Health Center NEON	12100 Superior Ave	216-851-2600	Y H

Free Health Care	Address	Phone	Hours	Y/H
Faith Baptist Community Center	2355 E 55th	216-881-8816 Call for appointment		Y
St. Malachi Center	2416 Superior Viaduct	216-771-3036	FRI Only: 8a-noon	



MEDICAID/MEDICARE

Assistance for Signing up for Medicaid	Address	Phone	Y/H
Care Alliance	1530 St. Clair; 2916 Central; 6001 Woodland; 1795 W. 25th 2nd floor	216-781-6724	Y H
Cuyahoga Jobs and Family Services	4261 Fulton Pkwy	1-844-640-6446	
St. Vincent Charity		216-694-4652	
Social Security Medicare Enrollment		1-800-772-1213	



SHELTERS & HOUSING

Coordinated Intake Shelters 216-674-6700 1736 Superior Ave Floor 2

Y

To request public shelter assistance, go to Coordinated Intake on the second floor of 1736 Superior Ave between 8am-8pm M-F to complete an application.

*****Coordinated Intake guarantees access to shelter**

If you are requesting shelter after hours or on a weekend:

Men go to 2100 Lakeside; Women go to 2227 Payne Ave (Norma Herr)

Families call 2-1-1 or use the callbox at the Coordinated Intake site to get a shelter bed.

To access every publicly funded shelter in the community, you must complete a Coordinated Intake application. You can get a referral to 2100 Lakeside, Norma Herr Women's Shelter, Y-Haven, Harbor Light, PASS, City Mission, Family Promise, and West Side Catholic from Coordinated Intake.

Men's Public Shelter: 2100 Lakeside Avenue

216-566-0047

Women's Public Shelter: Norma Herr, 2227 Payne Ave

216-479-0020

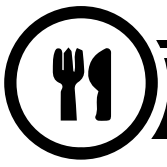
Private shelters: You do not need to go to Coordinated Intake for the following private shelters, but there is not guaranteed access

Shelter	Type	Phone	Address	Y/H
City Mission	Men	216-431-3515	5310 Carnegie Ave	Y
St. Herman's House of Hospitality	Men	216-961-3806	4410 Franklin Blvd	Y
Laura's Home	Women	216-472-5500	18120 Puritas Ave	Y H
Domestic Violence Center	Domestic Violence	216-391-4357	2806 Payne Ave	H
Next Step Shelter	Youth	216-941-0062	3020 W 104th St	Y H
Broken Connections	Youth	216-721-9527		
Maggie's Place	Pregnancy	440-886-2620		
Season's of Hope	Female	216-421-0536	7pm-7am, 7 days	

Housing	Address	Phone	Day/Time	Y/H
May Dugan Center Help with Housing Must attend orientation	4115 Bridge Ave Bring proof of address, proof of income	216-631-5800	Orientation on M, T, Th 10am, Wed 4pm	Y H
Cuyahoga Metropolitan Housing Authority	8120 Kinsman Rd	216-348-5000	M-F 8am-6pm	Y H
CHN Housing Partners		216-574-7100		
HUD Housing	resources.hud.gov			

See Page 2 for **Utility Assistance**

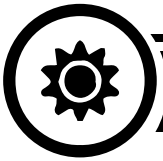
Visit **housingcleveland.org** for more help with affordable housing



MEAL SITES

Call **211** or **216-436-2000** for a list of food pantry locations

Bus #	Meal Site	Address	Phone	Breakfast	Lunch	Dinner	Y/H	Other
	Antioch Baptist Church	8869 Cedar Ave	216 421-1516		T & Th 11am-noon	Monday 4-5p	Y	
13	St. Augustine Center	2486 W 14th St.	216 781-5530	Daily 7:30-8:30am	Daily 12-1:30pm	M-F 4:30-5:30pm	Y H	*closed first week of the month
8	Cosgrove Center/Catholic Charities	1736 Superior Ave	216 781-8262	M-F 8-9am	M-F 12-1:30pm		Y	*closed second Monday of the month
4	Salvation Army Mobile Canteen	East Side: Hayden & Doan Ave	216 619-4722		M-F 5:30-6p		H	Arriving at 5:30-6pm
5	St. Herman's	4410 Franklin Blvd	216 961-3806	Daily 7-7:30am	Daily 11:30am-noon	Daily 5:30-6pm	Y	*arrive 30 mins before meal time
9	St. Malachi Church	W 25th and Detroit	216 861-5343	M-F 8:30am-3pm Saturday 9:30am-3pm	Sunday & Holidays 8:30am-1pm	Monday 5:45-6:30pm	Y	Snacks served at 10:30am and until 3pm
14	St. Patrick's	3606 Bridge Ave	216 281-5854			T, W, Th 5:30-6:30pm		
15	West Side Catholic Center	3135 Lorain Ave	216 631-4741	M-Sat 9-10am	M-F Noon-1pm	Saturday 4:30-5:15pm	Y H	
	Cleveland Victory Church of Nazarene	1632 E 55th St	216 881-3115			Th 5:30-6:30Pm		
	Faith Baptist Community Center	2355 E. 55th	216 881-8816		W 11:30am-12:30pm			
	St. Philip Neri Family Center	799 E. 82nd St.	216 426-9870		W & Sun 11:30am-12:30pm			
	Trinity Cathedral	2230 Euclid Ave	216 771-3630		Sunday noon-1pm			
	R.T.P	NW corner of 19th and Payne	440 237-3740			T 7-8pm		
3	Divine Outreach Ministries/ Care on the Square	1744 Payne Ave	216 355-6953		Saturday noon-3pm			*2nd Sat of month only
	East Shore United Methodist Church	23002 Lakeshore Blvd, Eastlake	216 261-1688			W 5:30-6:30pm		
	Brown Bag Ministry	Frankfort between W 6th and W 9th	440 842-9600			Sunday 9:30am – Pastry & Coffee between 1 & 1:30pm – Brown Bag Lunch		



ADDITIONAL SERVICES

Drop-in Centers	Address	Phone	Hours	Info
Catholic Worker Storefront	4241 Lorain Ave		Thurs: 7-9pm Fri: 3-5pm, Sat. 9:30-11:30am, Sun 3-6pm	Showers
The LGBT Center	6705 Detroit Ave	216-651-5428	M-F: 10-8pm, Sat: 10-2pm	
Cosgrove Center	1736 Superior Ave Showers 9:30-11:30am	216-781-8262	M-F: 8-2:30pm	Closed 2nd Monday of the month
Seasons of Hope		216-421-0536	7pm-7am	Women Only
St. Malachi Center	2416 Superior Viaduct	216-771-3036	M-Th 7:30-9:30am Fri: 7:30-10am	Showers and Medical Assistance
St. Paul's Community Church	4421 Franklin Blvd Food Pantry serving zips 44102, 44109, 44113	216-651-6250	Tues-Fri: 9-12:30pm	Food Pantry T-F 10-11:30am for zips 44102, 44109, 44113
West Side Catholic Center	3135 Lorain Ave.	216-631-4741	M-F: 8:30am-2:30pm Sat: 9-11am	Showers M & F @1pm, Wed @9am
Metanoia Project	2459 Washington Ave and satellite locations	for more info call 211 or 216-338-0181 metanoiaproject.org	Seasonal: Late November - April, 7 days a week depending on site	Overnight sleeping accommodations

Legal Services	Address	Phone	Hours	Y/H
Legal Aid Society of Cleveland	1223 W. 6th St.	888-817-3777	MWF: 9-4pm & T/Th: 9-2pm	Y H

Assistance with Evictions	Phone	Hours	Y/H
Legal Aid - Tenant Information Line	216-861-5955	9am-5pm M-F	H
Cleveland Housing Court, Housing Specialist	216-664-4295		

Mediation/Conflict Resolution	Phone	Y/H
Cleveland Mediation Center	216-621-1919	H

Outreach Programs	Phone	Y/H
Care Alliance Outreach	216-781-6724	H
PATH/OPP Mental Health Outreach (Frontline Services)	216-623-6555	H
St. Paul's Church	216-651-6250	
Bellefaire Youth	216-570-8010	H
VA Homeless Outreach Program	216-391-0264 Press 4	



ADDITIONAL SERVICES

Income/Job Training	Address	Phone	Hours	Y/H
Cuyahoga Jobs and Family Services Virgil Brown Center	1641 Payne Ave	1-877-644-6562 (unemployment only)	8am-4:30pm	Y H
Benefit Application: Cash Assistance, SNAP, Childcare, Medical Ins., PRC- walk in or call hotline	1641 Payne Ave	1-844-640-6446	8am-4:30pm	
Job Corps (Age 16-24)	13421 Coit Rd	216-541-2500	8am-5pm	
Ohio Means Jobs	1910 Carnegie Ave	216-777-8200	8am-5pm	
Opportunity for Ohioans with Disabilities	14650 Detroit #200	216-227-3250	8am-5pm	Y H
Social Security Administration	Call and enter zip code for location	1-800-772-1213		Y H
St. Philip Neri Job Training	799 E. 82nd St.	216-426-9870	8am-4:30pm	
Towards Employment	1255 Euclid Ave #300	216-696-5750	8am-4:30pm M-Th Fri 8am-3pm	H

Veterans Services	Address	Phone	Y/H
Veterans Community Resource Referral Center	7000 Euclid Ave #202	216-391-0264 Press 4	
National Veterans Crisis Line		800-273-8255	
Cleveland VA Medical Center	10701 East Blvd	791-3800	
Supportive Services for Veteran Families (SSVF)	1736 Superior 3rd Fl, Superior Entrance	216-674-6700 Vets Press 1	H
Veterans Affairs Regional Office	1240 East 9th/Federal Building	1-800-827-1000	H
Vet Centers	E: 5310 Warrensville Ctr	216-707-7901	H
Veteran's Service Commission	1849 Prospect Ave. 1st Floor	216-698-2600	H
Veterans Education Assistance Program	Tri-C 2900 Community Coll. Ave. Humanities Dept.	216-987-4938	H
VOA Veteran's Resource Center	775 E.152nd St.	216-541-9000	H



BUS ROUTE ASSISTANCE

Shelters & Meal Sites or Services	Cross Streets	Public (RTA) Transportation
1. 2100 Lakeside Shelter	Superior, Lakeside & E 21st St.	1, 3
2. City Mission	Carnegie & E 55th St.	8, 16, Healthline (6)
3. Frontline Services (1744 Payne)	Superior and E 18th St.	3, 38, Health Line (6) 22,26
4. Harbor Light/ PASS Program	Prospect & E 18th St.	8, HL, 77, 90F
5. St. Herman's House of Hospitality	Franklin Blvd & W 42nd St. In Ohio City	79,51 ABC
6. Laura's Home	Rocky River Dr. & Puritas	86
7. Y-Haven	Woodland @ 6001 E 61st St.	14, 16
8. Cosgrove Center Coordinated Intake 2nd Floor	Superior & 17th St.	3, 38
9. St. Malachi's Church	Superior Viaduct & W.25th St.	22, 26, 45, 79, 51
10. Circle Health Services	Euclid & E 122nd St.	Healthline (6), 38
11. Care Alliance	Payne & E 22nd St.	38, 76
12. NEOCH (Northeast Ohio Coalition for the Homeless)	Perkins & E 36th St.	Healthline (6), 38
13. St. Augustine Center	Professor & W 14th St. in Tremont	81
14. St. Patrick's Club Bldg	Bridge Ave & W 36th St. In Ohio City	22
15. Westside Catholic Center	Lorain Ave & W 32nd St. In Ohio City	22, 79A/B
16. Catholic Workers Store & McCafferty Health Clinic	Lorain Ave & W 45th St. In Ohio City	22
17. Metro Health Hospital	Metro Health Dr. & W 25th St.	51 ABC, 81
18. Norma Herr Shelter/ Central Intake	Payne Ave & E 22nd St.	3, 38
19. Cleveland VA Medical Center	E 107th St. & East Blvd	10, 38

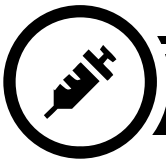
Bus Route Assistance

The numbers on the Street Card correspond to the directory of available bus routes

For more info on RTA ROUTES call **(216)-621-9500**

To Get Your Birth Certificate

If you were born in Cleveland, you can get your birth certificate at Cleveland City Hall's Bureau of Vital Statistics for \$25.00 by filling out a request form there. The Bureau of Vital Statistics can now issue certified copies of Birth Certificates for everyone born in the state of Ohio.



DRUG/ALCOHOL SERVICES

Detox Units Accepting Medicaid/ No insurance	Address	Phone	Y/H
Harbor Light	1710 Prospect Ave E	216-781-2121	H
St. Vincent Rosary Hall	2351 E 22nd St	216-363-2580 x4	H
Stella Maris	1320 Washington Ave	216-781-0550	
Lutheran Hospital Alcohol and Benzodiazopine Intake	1730 W 25th St	216-363-2122	

Chemical Dependency Service	Address	Phone	Y/H
Alcoholics Anonymous	1557 St Clair Ave NE 44114	216-241-7387	H
AL-ANON/Alateen (family support only)	14900 Detroit Ave #308	216-621-1381	
B. Riley Sober House LGBTQ+ sober living facility	3719 Denison Ave	216-417-4831	
CHOICES Behavior Health Chemical / Opiod Treatment AOD services for youth and adults	3414 Prospect Ave	216-881-4060	
Cocaine Anonymous (Help line)		216-220-9899	
First Call for Help Drug Info Program (United Way)	1331 Euclid Ave	211 or 216-436-2000	H
Salvation Army ARC	5005 Euclid Ave	216-881-2625	
UMADAOP urban minority alcohol and drug outreach program	1215 E 79th St	216-361-2040	H
Hispanic UMADAOP	3305 W 25th St	216-459-1222	H
Narcotics Anonymous		1-888-438-4673	H
Northern Ohio Recovery Association	1400 E 55th St	216-391-6672 x 234	H
Signature Health MAT	Call for Locations	216-831-6466	
MetroHealth Recovery Resources (information and referrals)		216-431-4131	H
Rising Hope Program - Opiod Disorder Housing & Treatment		216-431-2018 x1 leave message	
Open Door Program - Prison Re-Entry, Housing and Treatment		216-431-2018 Press 1 to leave message	

For Information on homeless services:
Call United Way's **211** or **216-436-2000** 24 Hours, 7 days/week
Or go to **www.211cleveland.org**

MetroHealth Locations & Support Programs

Brooklyn Health Center

5208 Memphis Ave., Cleveland, OH 44144 - 216-398-0100

Main Campus

2500 MetroHealth Drive, Cleveland, OH 44109 - 216-778-7800

Old Brooklyn Medical Center

4229 Pearl Rd., Cleveland, OH 44109 - 216-957-2000

McCafferty Health Center

4242 Lorain Ave., Cleveland, OH 44113 - 216-957-4848

West 150th Health & Surgery Center

4330 West 150th St., Cleveland, OH 44135 - 216-251-6990

West Park Health Center

3838 West 150th St., Cleveland, OH 44111 - 216-957-5000

Broadway Health Center

6835 Broadway Ave., Cleveland, OH 44105 - 216-957-1500

Buckeye Health Center

2816 East 116th St., Cleveland, OH 44120 - 216-957-4000

J. Glen Smith Health Center

11100 St. Clair Ave., Cleveland, OH 44108 - 216-957-5600

Office of Opioid Safety & Project DAWN - 216-778-5677

Project DAWN is an opioid overdose education and naloxone distribution program.



AIDS Taskforce of Greater Cleveland

2829 Euclid Avenue, Cleveland, OH 44115 216-621-0766

Since the very beginnings of the HIV/AIDS epidemic, the AIDS Taskforce of Greater Cleveland has been present as a compassionate, collaborative and comprehensive resource for those living with HIV, those at greatest risk for acquiring HIV and those who stand in support of continuing to reduce the impact of this highly preventable, and now, effectively treatable public health issue.

The AIDS Taskforce offers a variety of different prevention services, social services, and medical services for people with an HIV diagnosis, including but not limited to: Housing, Medicare/Medicaid, utility assistance, and health clinic services are provided through the AIDS Taskforce's affiliate partner, the AIDS Healthcare Foundation. **Please call 216-621-0766 or visit the taskforce at 2829 Euclid Avenue for more information and access to services.**